



Phone: 671-797-0393

Email: petshippersguam@gmail.com

Website: www.petshippersguam.com

QUARANTINE RESERVATION FORM

What you need to have before entering Guam?

ALL pets/animals entering Guam MUST meet all the following entry requirements including service animals and emotional support pets. If entry requirements are NOT met, your pet/animal may be subject into quarantine up to 120 days.

1. Animal Entry Permit (You will need to apply for this directly with Department of Agriculture Guam).
2. Passing FAVN/Titer test
3. Current Rabies Certificate
4. Prior Rabies Certificate
5. Health Certificate (Valid for 10 days prior to entry)
6. Proof of Bordetella (Dogs only)
7. Proof of leptospirosis (Dogs only)
8. Proof of DHLPP or DAPP (Dogs only)
9. Proof of FVRCP (Cats only)
10. Flight Itinerary

How to get started?

Step 1. Department of Agriculture will require you to register with a quarantine facility regardless of your pet's status of release. To register with us, you will need to complete our reservation form. We require a \$100 Non-refundable deposit per pet. This will, however, be later credited toward your final billing. If your flight arrangements change due to whatever reason, your deposit fee will be valid for 6 months. Please email your reservation forms to petshippersguam@gmail.com.

Step 2. Once the deposit is made, we will process your confirmation letter, which you will need to send to Department of Agriculture Guam to show that you are now registered with a quarantine facility. This process may take up to 3-5 business days.

Step 3. All entry documents must be sent to both Department of Agriculture and us. We will need these documents to clear customs. To alleviate any documents missing during your pet's arrival and to make clearance as smooth as possible please send it to both parties. Please be advised that we may NOT release your pet even if your entry permit says otherwise due to missing documents on our end and may have to hold your pet until we are able to resolve the document issues with Department of Agriculture. It will be your responsibility to make sure all documents are properly received.

What happens when your pet arrives?

If your pet will be flying with you in cabin or baggage, an airline personnel will receive your pet once you land. Your pet will be transported to cargo where we will be clearing customs and do the health inspection if you qualify. You will need to proceed to cargo to pick up your pet, which is located on the other side of the airport and is recommended to get there by car. If you don't know where cargo is, you may ask help desk at the airport to provide you with a map.

Cargo Address: Cargo Address: 770 E Sunset Blvd, Barrigada, 96913, Guam.

Kennels Hours of Operation: Monday-Saturday: 10am-5:00pm | Sunday: Closed

Main Office Hours of Operation: Monday-Friday 8am-4pm | Saturday & Sunday: Closed

Please DO NOT just show up at our facility. You must schedule an appt. with us prior. Visitations are upon availability only.

IMPORTANT TO AVOID ADDITIONAL CHARGES & PENALTIES: If your pet is confirmed with us to arrive on a weekend or an early morning, you will need to CALL 671-777-3677/ 671-977-2969/ or 671-797-0393 for any delays or cancellation for your flight. If you are unable to get through with a call, please send us a text message or WhatsApp message.

Rates and Fees:

All payments are to be collected before the release of your pet(s).

All pets will be charged one of the following A, B, C, or D depending on your status of release.

- A. Airport Release: If you qualify for this release, we will have to schedule for our vet to be at the airport so she can do the health check after clearing customs.
- 0–5-day program \$250.75
 - Airport Release (Inclusive of post arrival health check) \$250
 - Customs Overtime (If your pet is arriving any time after 4pm weekdays and anytime on weekends) \$125.
 - Customs Inspection) \$5

Total= \$630.75

- B. Standard Release
- 0–5-day program \$250.75
 - Airport pick up under 60lbs \$125/\$25 additional pet under 60lbs/\$150 over 60lbs/\$50 additional pet over 60lbs.
 - Customs Overtime (If your pet is arriving any time after 4pm weekdays and anytime on weekends) \$125.
 - Customs Inspection Fee (If your pet is arriving any time after 4pm weekdays and anytime on weekends) \$5.
 - Post Arrival Health Check (Per Pet) \$60.00

Total= \$565.75

- C. Exempt Pets: If you are coming from an exempt are, but still have us tender for your pet.
- \$290/additional pet \$40

Total= \$290

Additional Fees:

- Additional boarding Anything after the 5th day: \$30 per pet per day. (Holiday Season (November 1st-February 1st): \$40 per pet per day Summer Rate (May 1st-August 1st): \$40 per pet per day
- MANDATORY BATH Boarding more than 2 weeks: \$40 per pet
- No show no call cancellation Penalty Fee (Must be done within 48-72hours): \$225
- (Arrivals scheduled for the weekend or early morning) No show no call cancellation Penalty Fee (MUST BE DONE by phone call or whatsapp message within 24-48 hours): \$225
- Coming Unannounced/You do not have a confirmed reservation with us: \$200 per pet.
- After hour fee (Monday -Saturday 9pm-7am/Sundays-Closed): \$100 per pet
- You did not inform us of the date change/or flight reschedule or cancellation: \$200 per pet.
- Vaccinations/Preventative care: Depending on what was administered. All pets boarding with us must be fully vaccinated and be on heartworm, flea, and tick prevention. If no proof is provided, we will be administering upon check in.
- Last Minute Booking/Reservation \$100 flat fee (All reservations must be scheduled at least 1 week prior)

If your pet qualifies for airport release, would you like your pet to be release to you upon arrival? ____ Yes ____ No

Best contact number to get a hold of me upon my arrival. Name: _____ Phone: _____

Reservation Form:

Where is your pet originating from? _____

Arrival Date:	Airline:	Time of Arrival:
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Pet Owner Information:

Name:	Address:
Phone:	Email:

Guam Contact Person: (Please provide a Guam contact person)

Name:	Phone:	Email:
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Pet Information:

Name	Species	Breed	Color	Weight	Age	Sex	Microchip #

Additional Comments: (Concerns, behaviors, allergies, medications, additional services/special requests, etc.)

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Payment Information:

Your reservation is incomplete and won't be processed without a credit card on file. The deposit fee and all other fees will be charged on this card. No pets will be released without full payment. If you are doing an airport release your card will be charged before your pet is released. Please be advised that we do not accept American Express. If you wish to pay in cash or check, you will need to request this in advance, so we know not to run your card for the balance other than the reservation deposit.

I authorize Harper Valley Kennels to charge my card on file and certify that all information provided are true and correct.

Name as shown on card:
Card Number (We do NOT accept AMEX):
Exp:
CVV:
Type of card:
Signature:

Customer Agreement and Waiver:

Owner Name:	Date:
Pet(s) Name:	Emergency Contact Name and Phone:

1. I understand all fees listed on this form and agree to pay all charges pertaining to what services my pet receives. _____Int.
2. I understand that if I select airport release or same night release my card on file will be charged before the release of my pet(s). _____Int.
3. If I select airport release and do not show up to pick up my pet after 30 minutes, my pet(s) will be transported to HVK, where I will pick them up. I understand that I will still be charged the airport release fee. _____Int.
4. If I select same night release and do not show up to pick up my pet after 30 minutes my pet(s) arrives at HVK, my pet will either be charged a \$30 fee with the same night release fee or will be released the following day with the same night release fee. _____Int.
5. I authorize Harper Valley Kennels to take all necessary actions at the sole discretion of HVK staff and management, to maintain the health and well-being of my pet(s), and furthermore agree to be responsible for any expenses relating the same ancillary services requested. _____Int.
6. I understand that if my pet(s) has any pre-existing health concerns or known allergies I will disclose and discuss these prior my pet's check in at Harper Valley Kennels. _____Int.
7. I authorize Harper Valley Kennels to have my pet(s) checked/seen by a veterinarian for any emergency purpose seen or observed by the Harper Valley Kennels staff and understand that I will incur all charges. _____Int.
8. I understand that my pet(s) behaviors may change when confined in a kennel for a period of time. I understand that this is not due to mishandling and mistreating of my pet(s). I will not hold Harper Valley Kennels and staff responsible for the concerning change of behavior of my pet(s). _____Int.
9. I understand that if my pet(s) behaves in a manner that causes injury to itself, I will not hold Harper Valley Kennels liable for these injuries. _____Int.
10. I understand that if my pet(s) becomes sick and may cause death while in quarantine, I will not hold Harper Valley Kennels liable for these damages. _____Int.
11. I understand that Harper Valley Kennels Management will decide if they will consider my pet abandoned by its owner 14 days of no communication with Harper Valley Kennels. It will then be at the discretion of Harper Valley Kennels Management and Department of Agriculture on what they decide to do with my pet(s). _____Int.

Owner Signature & Date

Please attach a photo of your pet(s) along with all entry requirements!

Thank you for choosing Harper Valley Kennels as your Quarantine Facility!